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September 2025

E-Newsletter

Get Fall Ready!

October is almost here which means sooner or later (most likely later) we'll be getting our first taste of fall! Forgot pumpkin spice, most of us would settle for temperatures in the 70's! A little less humidity would be nice too! While we wait for the leaves to change, try to enjoy what "fall" comes our way...whatever that may be! Sure, it'll involve plenty of sunshine, but a cool spell could be just on the horizon, not to mention, we've almost made it out of hurricane season completely unscathed! As a reminder, the Atlantic hurricane season doesn't official end until November 30.

Get ready to celebrate National Propane Day on October 7! This year's theme is Prepare with Propane, a nod to the many ways propane prepares homeowners and businesses across the country for whatever comes their way. Propane helps families, farmers, business owners, and communities prepare for severe weather by providing safe, reliable power that won't be disrupted by natural disasters. Propane also helps people across America prepare to gather with friends and family by powering energy-efficient appliances throughout the home. Go to propane.com/NPD2025 to learn more and "prepare" to Prepare with Propane.

Save the date for our fourth quarter board of directors meeting on Tuesday, December 16 at 1:00 pm at the Church Street Inn in downtown Natchitoches. See the flyer in the newsletter for additional details.

As always, if you have any questions or need any information regarding the association, please contact the LPGA office at 225-763-8922 or email our Executive Director Randy Hayden at randy@ccilouisiana.com.



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Xtreme Hardware

2025-2026 Calendar of Events

October 1-2, 2025: Louisiana Clean Fuels Summit Conference and Expo, L'Auberge Casino & Hotel-Baton Rouge, LA.

October 7, 2025: National Propane Day!

November 6-7, 2025: Leadership Summit, Dupont Circle Hotel-Washington, DC.

December 15, 2025: NPGF Scholarship Applications Open.

December 16, 2025-1:00 pm: Fourth Quarter Board of Directors Meeting, Church Street Inn-Natchitoches.

February 15, 2026: NPGF Scholarship Applications Close.

March 2026: First Quarter Board of Directors Meeting-Date and Location TBD.

June 7-9, 2026: NPGA Propane Days, Hilton Washington, DC-Capitol Hill.

June 29-July 2, 2026: APGA/LPGA Annual Summer Convention, Hilton Hotel-Pensacola Beach, FL.

June 30, 2026: Second Quarter Board of Directors Meeting, Hilton Hotel-Pensacola Beach, FL.

2024 Annual Retail Propane Sales Report Available Now

The latest annual report shows that in 2024, U.S. retail sales of odorized propane totaled 8.810 billion gallons, a 2.1% decline from 8.995 billion gallons in 2023. This downturn was driven primarily by record-warm winter months, which reduced heating degree days (HDDs) and cut into the largest driver of propane demand, residential space heating.

Annually PERC asks for propane retailer participation to complete the report. This information is vital to helping PERC and the industry understand market trends across the propane industry and the evolving needs of individual retailers of odorized propane. It will also ensure that each state receives an accurate amount of state rebate funding from PERC to support vital local projects that impact safety, training, and growth.

Thank you for your participation in this important annual effort.

[View/Download the 2024 Report here.](#)

Consumer Safety

Ensuring consumer safety is at the core of every propane professional's responsibility. Whether in customer service, delivery, or technical support, every employee should be well-versed in propane safety protocols and prepared to educate customers on safe practices.

The Role of Safety in Customer Service

Great customer service includes instilling confidence in consumers by helping them understand how to use propane safely. Employees should be prepared to deliver clear and consistent safety messaging, such as:

- Recognizing propane's distinct odor through a sniff test.
- Knowing how to shut off propane supply in case of a leak.
- Understanding what steps to take if they suspect a gas leak.

Equipping staff with this knowledge ensures that safety conversations become a natural part of customer interactions.

Training and Resources for Employees

The Propane Education & Research Council's Learning Center offers robust training resources, from general customer service guidance to specialized instruction for employees responding to safety-related calls. Training also emphasizes best practices for introducing new customers to their propane systems.

Tools to Support Consumer Education

Propane.com provides a wide range of consumer-facing materials designed for easy distribution. Recently updated print and digital resources include videos, guides, and downloadable materials covering critical topics.

A Shared Responsibility

Safety in the propane industry is a collective responsibility. By actively communicating safety messaging with employees, coworkers, customers, and the broader public, propane professionals strengthen both consumer confidence and community well-being.



Keeping Your Customers Safe

Ensuring your customers' safety is your responsibility. Talk with both your new and existing customers often about the proper handling and maintenance of propane systems to prevent potential accidents, protecting property and lives.

CONSUMER SAFETY MATERIALS ON PROPANE.COM

Use these videos from PERC to regularly share propane safety messaging with your customers.



The Propane Industry Disaster Relief Fund



What is NPGAid?

NPGAid provides financial assistance to full-time NPGA member company employees following an unforeseen disaster or personal hardship. NPGAid is by propane, for propane and 100% of donations go directly to members of the industry in need of support.

Apply for Assistance


Visit www.NPGAid.com to review the FAQ and submit a confidential application for a tax-free grant.¹


Questions? Contact the NPGAid Applicant Support Team at Emergency Assistance Foundation² 24/7 at www.NPGAid.com.


Donate Today

Donations are 100% tax-deductible.

 Online: www.NPGAid.com

 Text: Text NPGAID to 71777

 Check: Mail a check payable to NPGF to the address below. Note NPGAid in the memo line.

 QR Code: Scan to donate

National Propane Gas Foundation
1150 Connecticut Avenue, NW, Suite 1200
Washington, DC 20036
Tax ID 23-7122755



For more information, visit www.NPGAid.com.

¹ Grants are considered tax-free grants for grant recipients who are subject to United States IRS tax regulations.

² The Emergency Assistance Foundation, the fund's third-party administrator, is a 501(c)(3) tax-exempt, public, non-profit organization with Tax ID 45-1813056.

Double Your Impact: Donate to NPGAid

The National Propane Gas Association (NPGA) last week announced the creation of a new program, NPGAid, to help full-time NPGA member company employees who are in need of financial assistance following an unforeseen disaster or personal hardship.

To kickstart the fund, NPGA is generously matching donations up to the first \$100,000 raised. Anyone can make a tax-deductible donation on a one-time or recurring basis. The healthier the fund, the better positioned NPGAid will be to help members when disaster or hardship strikes. It's safe and easy to donate by credit/debit card:

- Text: Text NPGAID to 71777.
- QR Code: Scan to donate.
- Online: Click on the "Donate" button at www.NPGAid.com.

Donors may also mail a check payable to NPGF to 1150 Connecticut Avenue, NW, Suite 1200, Washington, DC 20036.

NPGA decided to start this fund in the aftermath of

Hurricanes Helene and Milton in 2024, which were devastating to so many, including several NPGA member companies and their employees. As President & CEO of NPGA, Stephen Kaminski, notes, "While the propane industry is always first to raise its hand to help others, Helene and Milton helped us realize that we had no direct way to help members of our own community cope with severe hardship. NPGAid is a way for us to meet that need. NPGAid will provide tax-free grants of up to \$2,500 to qualified applicants directly impacted by a natural disaster or similar event. The goal is to develop a pool of disaster relief funds, "By Propane, For Propane." Help spread the word about NPGAid with this new flyer about the program.

NPGAid operates through the National Propane Gas Foundation (NPGF) and is partnering with Emergency Assistance Foundation (EAF), an independent third-party, to administer this 100% confidential program. More information about NPGAid, how to donate, and how to apply for a grant is at www.NPGAid.com.

Questions? Contact NPGA Senior Manager Maril Olson at Molson@npga.org.



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RGGI's Impact on the Propane Marketplace

The Regional Greenhouse Gas Initiative (RGGI) is a carbon emissions reduction scheme applicable to electric power plants across 11 participating states. These states establish a regional limit (i.e., cap), which declines over time, on carbon dioxide (CO2) emissions from regulated electric generation plants that are required, in turn, to acquire allowances for their covered emissions. RGGI allowances are obtained at quarterly auctions. The clearing price for allowances at the most recent auction (September 5, 2025) was \$22.25.

The following 11 states participate in RGGI: Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont. Although Pennsylvania is still covered by RGGI, the Commonwealth's Supreme Court is currently deciding on the constitutionality of continued participation. And Virginia's participation in RGGI is currently on pause as a court reviews the actions that led to its withdrawal from the program.

Beyond the impacts that RGGI has on commercial electricity prices, which are borne by propane industry members who operate in the affected states, are the

impacts that the program has on energy use in buildings and transportation – two sectors served by propane marketers.

According to the most recent disclosure of RGGI proceeds investments by participating states, program revenues were spent, among other things, on the following activities:

- Beneficial electrification efforts, including the deployment of air-source heat pumps and heat pump water heaters;
- Deployment of woodstoves (pellet and cord wood);
- Installation of residential solar panels;
- And incentives for zero-emission medium- and heavy-duty vehicles as well as requisite charging infrastructure.

In short, RGGI has both direct and indirect impacts on the propane industry and marketplaces in which LP retailers must compete for business. For more information, contact NPGA's Senior Director of State Advocacy & Affairs, Jacob Peterson at jpeterson@npga.org.

Propane Days Federal Legislative Update

In June, NPGA members from across the country came to Capitol Hill to educate lawmakers and their staff on issues important to the Propane Industry. NPGA held over 300 meetings, advocating for two key issues: the Energy Choice Act and the Low-Income Home Energy Assistance Program (LIHEAP). Below is an update on the current status of these two requests.

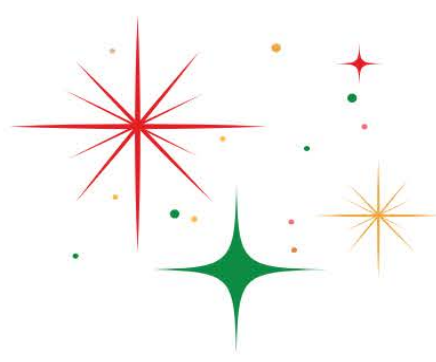
LIHEAP:

LIHEAP continues to gain support from legislators on both sides of the aisle. The House of Representatives and the U.S. Senate have released the text of their Fiscal Year (FY) 2026 appropriation bills, and both include modest increases in LIHEAP funding. Since Congress is unlikely to reach a deal and pass these bills, it will have to fund the government with stopgap funding legislation, known as a continuing resolution (CR). When Congress passes a CR, it will fund LIHEAP at FY 2024 levels. NPGA's Federal Legislative team continues to urge Congress to reach a long-term funding deal that provides certainty for LIHEAP funding.

Energy Choice Act:

The Energy Choice Act has been steadily gaining momentum in Congress over the past few months. Prior to Propane Days, the Energy Choice Act had secured 42 co-sponsors in the House of Representatives. That number has since doubled, with 86 cosponsors now on the bill. The House Energy and Commerce Committee has recently held two hearings on the Energy Choice Act, one focused on background information and the other on legislative details. NPGA anticipates that the Committee will mark up the Energy Choice Act in the coming weeks, the last step before the full House may consider the bill for a vote. The Senate bill now has five cosponsors, and NPGA staff is working with Senate offices to urge the Senate Energy and Natural Resources Committee to take up this bill for consideration.

For more information on where these issues stand, please contact Lauren Medlin for LIHEAP at Lmedlin@npga.org and Steven Dyke for the Energy Choice Act at Sdyke@npga.org.



Join us in the City of Lights!

Join us Tuesday, December 16, 2025 at 1:00 pm for the LPGA fourth quarter board of directors meeting at the Church Street Inn (120 Church St., Natchitoches, LA 71457). A Dutch Christmas Dinner will follow that evening at 5:30 pm at **Merci Beaucoup Restaurant.**

A room block has been set up at the Church Street Inn for our group under Louisiana Propane. Please contact the hotel directly to make your reservation at 318-238-8888.

Please RSVP for dinner to marica@ccilouisiana.com.



September Safety Tip of the Week from PERC

•**Week 34 (September 1st)** – Before parking a vehicle indoors at a public garage or building that transports propane, remove all product (reduced to 0 psig) from the vehicle (cargo tank, piping, pump, meter, hose, & related equipment), remove any portable containers (tanks & cylinders), ensure all valves are closed, and delivery hose or valve outlets are plugged or capped.

•**Week 35 (September 8th)** – To Safely Deliver Bulk Propane: Use three points of contact when exiting the truck; Set wheel stops; Check your path of travel for hazards; and Use propane body mechanics when moving the delivery hose.

•**Week 36 (September 15th)** – Emergency shutdown systems are essential, in that they provide for needed backup support to turn off the flow of any propane and confirm no gas release or power can pose an unnecessary hazard.

•**Week 37 (September 22nd)** – CSafety Tips for Propane Transfers: Remove all ignition sources and combustible materials; Wear appropriate PPE; Inspect

hoses and fittings before making connections; Carry hose-end valves by the body, not the handle; Know the locations and procedures for emergency shutoff valves.

•**Week 38 (September 29th)** – Before unloading a Cargo Tank Motor Vehicle (CTMV), you must verify that there is sufficient space in the bulk storage tanks to hold the CTMV's contents. There are two major steps you need to take: verify the CTMV's contents and determine the available storage tank capacity.



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ENERGY FOR EVERYONE

Maximizing the Benefits of The Learning Center

Join PERC for a series of training sessions on the ins and outs of The Learning Center. They will cover the basics such as navigation, general functionality, and take a trip into the world of administrator functionality and reporting. Each quarter they will focus on different areas of the system with the goal of providing context and insights into how the system operates and how to make the most of it for your company and employees.

The next webinar will be held Wednesday, Oct. 15 at 11 a.m. ET. Register here.

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National Propane Day is a Reminder to Prepare with Propane

Propane powers celebrations and supports peace of mind for homeowners year-round

Every good host knows the key to a memorable celebration is preparation. From providing fresh linens and a delicious meal to ensuring every guest will get a hot shower, hosts need to be ready for anything — even if the power goes out. For millions of homeowners, propane is part of that preparation, quietly working in the background to power kitchens, keep homes warm, and provide reliable energy when it's needed most.

In honor of National Propane Day, observed annually on October 7, we're celebrating the many ways propane provides comfort and consistency in our homes. From enhancing holiday gatherings to providing peace of mind during power outages, propane is a reliable, readily available energy source that supports homeowners year-round.

Propane Makes Preparing for the Holiday Season a Breeze

In the days before guests arrive for a gathering, there's always a list of tasks that need doing. Propane plays an important role not only in checking off your to-do list, but also in enhancing celebrations that create memories for years to come.

In the laundry room, propane offers homeowners a quick and convenient way to stay on top of laundry before guests arrive. Propane clothes dryers work faster and more efficiently than electric dryers and can save both time and energy, helping households prepare without hassle. Even more value is added when paired alongside a tankless propane water heater. These highly efficient systems provide the lowest annual cost of ownership in nearly all climates and can save families up to \$100 a year compared with electric models. For busy households, that means never running out of hot water, even when showers, laundry, and dishes are in demand.

In the kitchen, propane-powered stovetops and ovens give families the ability to have precise temperature control while cooking the perfect meal. Propane-powered outdoor grills make it easy to extend celebrations beyond the dining room, allowing gatherings to continue around the table or on the patio.

When it is time to relax, propane furnaces and fireplaces keep guests cozy. A high-efficiency propane furnace

operates at up to 98 percent efficiency and can heat the surrounding air to 115–125 degrees Fahrenheit for warmer, more comfortable indoor spaces than one would experience with an air-source heat pump. Propane fireplaces add a relaxing and calming ambiance while operating at more than 90 percent efficiency, compared with just 15 percent for wood-burning fireplaces. Together, these appliances show how propane supports comfort in every room of the home.

Energy Reliability & Preparedness are Essential for Homeowner Security

Beyond powering holiday hosting, propane also helps millions of families increase their resiliency and energy security as a grid-independent, whole-home energy solution. A recent report by the U.S. Department of Energy warns that some regions could face more than 800 hours of outages annually and that blackouts could increase 100-fold by 2030 due to grid instability. For families, this much downtime can spoil food, freeze pipes, cause failed sump pumps, and even result in a loss of power for essential medical equipment. Outages, especially during seasons and celebrations that require a higher energy demand, add unnecessary stress to an already busy time of year.

Propane fills that gap with reliable, on-site energy that keeps the lights on, water hot, and meals cooking. One 500-gallon tank can hold enough fuel to meet the annual energy needs of an average single-family home. Since propane can be stored on site, homeowners are not dependent on the electric grid or other public utilities and instantly gain greater control over their energy supply and power demand.

Even more, propane-powered standby generators turn on within seconds of an outage, meaning your home's power and essential systems are back up and running before you know it. Families should have high expectations for their energy source, and propane delivers unmatched comfort and reliability.

Homeowners want energy that keeps their families safe, their homes comfortable, and celebrations uninterrupted. This National Propane Day, homeowners are encouraged to prepare with propane by exploring its many benefits and evaluating how it can enhance their home's energy resilience.