



LPGA

## 2020 Members

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AmeriGas Propane LP  
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Herring Gas Company of LA  
Jim's South Butane Propane  
Lacox, Inc.  
Lake Arthur Butane Co.  
Lampton-Love Gas Co.  
Metro Lift Propane  
National Welding Supply Co.  
Neill Gas, Inc.  
O'Neal Gas, Inc.  
Reedgas Propane Company  
Sabine Country Butane Gas  
Southern LP Gas, Inc.  
Wise Choice Investments, Inc.

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Bevolo Gas & Electric Lights Inc.  
CUI Distribution  
Dufour Marketing  
Enterprise Products  
Gas Equipment Company  
Hercules Transport Inc.  
Martin Gas Sales  
Meeder Equipment Company  
MLTM, LP (Midcoast Energy)  
Midstream Transportation Co.  
M Tank Co. Supply  
P3 Propane Safety  
Quality Steel Corp.  
Tank Services, LLC

### AFFILIATE MEMBERS

ABC Home Services, Inc.  
AMA Food Mart  
Amigo Beauty Mart LLC  
Bayou Quick Stop

May 2020

# E-Newsletter

## Happy Memorial Day!

We hope you all had a wonderful and relaxing Memorial Day weekend! If you were able to spend it with close family or relatives, we remind you to keep practicing good social distancing and hygiene measures! Gathering in outside spaces and staying six feet apart are still recommended, as well as, washing your hands regularly! Maybe you boiled some crawfish and seafood or grilled up some steaks and sausage? As long as you did it with clean, green, efficient propane, we call it a winner! Propane approved!

Hurricane season starts on June 1st and the first tropical storm of the season has already popped up in the Atlantic. It didn't go anywhere but we're no strangers to hurricanes and tropical storms in Louisiana. Early predictions say this season may be extremely active. Being prepared when the season begins is the best plan of action you can have. Don't wait for the threat of one to be on the horizon to get a plan in place for your customers, employees and/or family. It's a great idea to talk about preparedness ahead of time as it's a long season that doesn't end until November. The most active months are consistently August, September and October but the season includes many other months for a reason. It can happen any time.

Louisiana is slowly opening back up and is currently in Phase One. For many in the propane industry, this may mean opening show room floors or offices with limitations in place. Because propane is essential, most companies have been operating this whole time in some way or another with restrictive guidelines in place for safety and health. We encourage you to keep doing what you're doing to keep customers and employees safe during this time! We're all in this together!

The LPGA offices are open and we are back to regular in-office hours. We are dedicated to helping you however we can and operating as normal as possible. We are sending industry information and updates from NPGA, PERC and the state of Louisiana regarding COVID-19 regulations and guidelines as much as possible. Please remember to check your emails regularly as this is the most efficient method of communication.

For any questions, concerns or additional information, please contact the LPGA office at 225-763-8922 or at [marica@ccilouisiana.com](mailto:marica@ccilouisiana.com).

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 Wesco Gas & Welding Supply Inc.  
 Xtreme Hardware  
 Yogi Bear's Jellystone Park  
 Zachary Lumber & Hardware LLC



# 2020 Calendar of Events

**June 1, 6:00 pm:** Louisiana Legislative Session adjourns.

**June 14-17:** \*CANCELLED\* APGA/LPGA Annual Summer Convention, Perdido Beach Resort-Orange Beach, AL.

**June 15:** NPGA Propane Days-Being held via webinar.

**June 16:** Second Quarter Board of Directors Meeting-Being held via conference call.

**June 25-28:** \*CANCELLED\* Louisiana Farm Bureau Federation Annual Convention, Marriott-New Orleans.

**July 26-30:** \*CANCELLED\* Louisiana Sheriffs' and Wardens' Annual Conference, Hilton Sandestin-Destin, FL.

**August 13-15:** \*CANCELLED\* Plumbing-Heating-Cooling Contractors Association of Louisiana Annual Convention, Pontchartrain Center-Kenner.

**August 20-21:** PERC Can-Do Marketing Conference, Marquette Hotel-Minneapolis, MN.

**September-TBD:** Third Quarter Board of Directors Meeting, Best Western-Alexandria.

**December-TBD:** Fourth Quarter Board of Directors Meeting, Chateau Saint Denis Hotel-Natchitoches.

**December 15-17:** Louisiana Sports Hall of Fame Induction Weekend, Natchitoches.



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# Household Hurricane Preparedness

By: Anna Ball, LPGA Staffer

Hurricanes are notorious for being life-threatening storms in the South and can be accompanied by tornadoes, thunderstorms, flooding, mudslides, and power outages. With hurricane season starting June 1st and ending on November 30th, it is important to remember to be prepared and stock up on necessary supplies to keep you and your family safe.

Being prepared is key to surviving hurricane season and means you are equipped with essential supplies in case of a disaster. Essential supplies can be kept in an emergency preparedness kit and, at minimum, should include the following:

- Water: one gallon per person, per day
- Food: non-perishable, easy-to-prepare items
- Flashlight
- Battery-powered or hand-crank radio
- Extra batteries
- Deluxe family first aid kit
- Multi-purpose tool
- Sanitation and personal hygiene items
- Family and emergency contact information
- Extra cash
- Emergency blankets
- Map(s) of the area

If your home uses propane, there are a few simple rules you can follow to keep your family safe and avoid potential dangers:

- Never use outdoor propane appliances indoors or in enclosed areas. This could result in CO poisoning or death. These include outdoor portable heaters, BBQ grills, and portable generators. Only use appliances indoors that are designed and approved for indoor use.
- Never store or place a propane cylinder indoors or in an enclosed area such as a basement, garage, shed or tent.
- Never use a gas oven or range-top burners to provide space heating.
- Do not under any circumstances try to modify or repair valves, regulators or other appliance parts.
- Never turn on a light switch, use any power source, or inspect your household appliances while standing in water. This can result in electrocution.
- Do inspect chimneys, flue pipes, and vent connectors for damage, blockage, or debris.

-Do inspect your propane appliances for water or other damage, if it is safe to do so. If the appliances have electric components and have been exposed to water, they can create a fire hazard.

Whether you are new to the South or a seasoned veteran, it is important to take hurricane season seriously and be prepared for whatever may happen. These simple tips and tricks make hurricane preparedness an easy fix to give you and your family comfort in times of uncertainty.

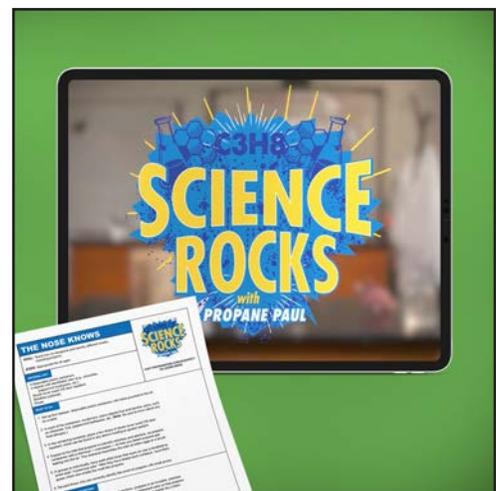


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## Do Your Customers Know About PropaneKids.com?

These days, your customers with children are searching for activities to keep them engaged and learning outside of the classroom. PropaneKids.com is full of free games and other interactive tools designed to grab their interest and help them have fun online. The site features a cast of colorful characters, like Sniffy the Dog, who guide young users through science experiments, videos, coloring pages, and even a Create Your Own Farm game.





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Tracy Wells

## 2020 NPGA Propane Days Changes

Propane Days is the premier advocacy event for the U.S. propane industry.

Given the continued uncertainty around restrictions on large gatherings and travel as well as expected limitations on Congressional meetings in Washington, DC, NPGA is modifying this year's Propane Days and annual Board meeting, scheduled for June 14-17. The following changes have been made:

- \*Leadership Summit scheduled for Sunday, June 14, is cancelled.
- \*Marketers Meeting will be held via webinar from 11 a.m. – noon ET on Monday, June 15.
- \*NPGA Board meeting will be held via webinar from 1–3 p.m. ET on Monday, June 15.
- \*Capitol Hill visits will be replaced by a combination of regional calls between NPGA members and members of Congress utilizing member input, as well as visits to local Congressional district offices later this year.

## New Safety Training for Customer Service Representatives

You asked for it, and now it's here! A new program, Office Personnel: Safety and Sales for Customer Service Representatives, has been added to the Learning Center on propane.com.

In this course, you'll learn how to sharpen your questioning skills to uncover the customer's true needs, how to match those needs with the right solution, and how to effectively communicate the value of that solution.

How to handle safety-related phone calls, new customer calls, and other safety topics will also be covered.

Click the link below, then click Visit the Learning Center, log in or create a new account, and you'll see the new course in the Featured tile.

Go here to get started: <https://tinyurl.com/ybjgdhtn>.

# ROUSH<sup>®</sup>

## CLEANTECH

### Contributing to a New Norm



By: Todd Mouw, President of  
ROUSH Clean Tech

We continue to see people coming together during these unprecedented times to protect health, safety and peace of mind. More and more companies are repurposing its people, equipment and materials to help in any way they can. Distilleries have switched from making whiskey to much needed hand sanitizers. Fashion companies are funding coronavirus research projects. Other businesses are donating their products, like foodservice packaging supplies, to local schools and food banks.

To address the critical shortages during the COVID-19 outbreak, Roush has formed a Medical Task Force that works with healthcare providers to design and manufacture desperately needed items, including:

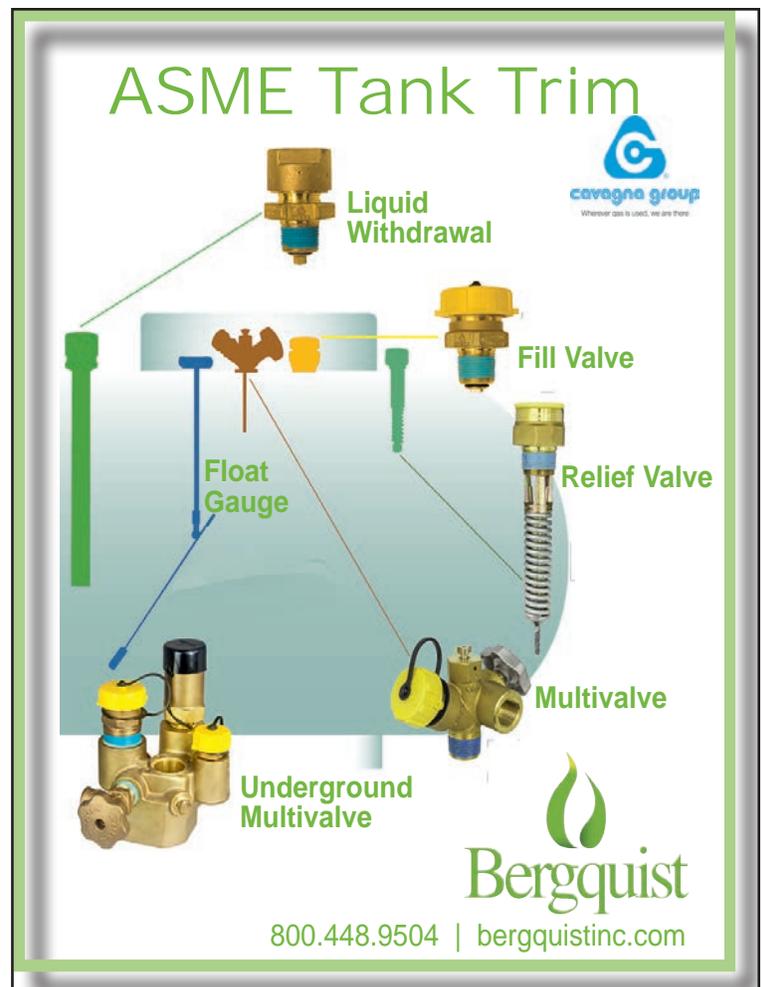
- \*Face shields.
- \*Intubation protective equipment.
- \*Portable high-volume oxygen supply units.
- \*Field hospital bed design.
- \*Ventilator wire harnesses.
- \*3D printed ventilator adaptors and filter components.

Roush has also partnered with Refraction AI, a robot delivery startup in Ann Arbor, Michigan. The company turned to Roush when asked to ramp up production for the REV-1 robot in response to stay-at-home orders. The autonomous robots are traveling the streets in Ann Arbor, Michigan offering touchless grocery and restaurant meal delivery. These robots are empowering a safer, socially distanced reality.

We would love to hear what your company, school district or community has been doing to help or innovate. Call us at 800.59.ROUSH or send us an email at [support@roushcleantech.com](mailto:support@roushcleantech.com).

Stay safe and there are calmer waters ahead!

*Todd Mouw is president of ROUSH CleanTech, an industry leader of alternative fuel vehicle technology. Mouw has more than two decades of experience in the automotive and high-tech industries. As former president of the NTEA Green Truck Association, Mouw helped set standards in the green trucking industry. To learn more, visit [ROUSHcleantech.com](http://ROUSHcleantech.com).*



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# FMCSA Extends Emergency Declaration for Supplies

The Federal Motor Carrier Safety Administration (FMCSA) extended the nationwide emergency declaration for the transportation of supplies, including propane fuel, to assist in response and recovery to COVID-19. FMCSA extended the declaration through June 14, 2020.

FMCSA specifies, "This Emergency Declaration provides regulatory relief for commercial motor vehicle operations providing direct assistance in support of emergency relief efforts related to the COVID-19 outbreaks, including transportation to meet immediate needs." FMCSA identifies specific relief services eligible for the hours of service waiver:

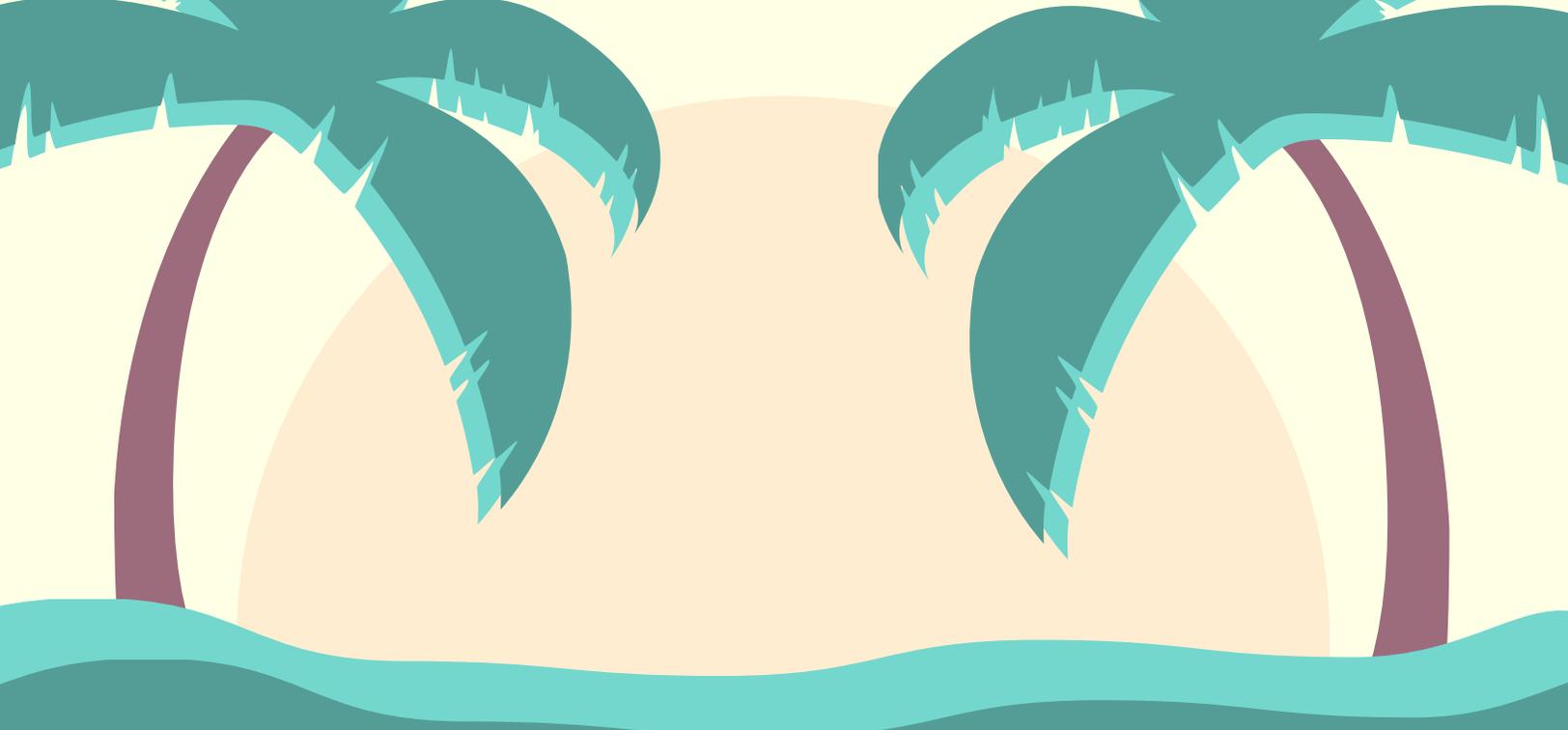
1. Medical supplies and equipment related to the testing, diagnosis and treatment of COVID-19;
2. Supplies and equipment necessary for community safety, sanitation, and prevention of community transmission of COVID-19 such as masks, gloves, hand sanitizer, soap and disinfectants;
3. Food, paper products and other groceries for emergency restocking of distribution centers or stores;

4. Immediate precursor raw materials – such as paper, plastic, or alcohol – that are required and to be used for the manufacture of items in categories (1),(2) or (3);
5. Fuel;
6. Equipment, supplies and persons necessary to establish and manage temporary housing, quarantine, and isolation facilities related to COVID-19;
7. Persons designated by Federal, State or local authorities for medical, isolation, or quarantine purposes; and
8. Persons necessary to provide other medical or emergency services, the supply of which may be affected by the COVID-19 response.

Download the Emergency Declaration here:  
<https://tinyurl.com/ya7bsqkq>.

Guidance on emergency declarations and waivers by the National Association of State Energy Officials is available. Please direct any questions to or share new information with Sarah Reboli, NPGA Deputy Counsel, Regulatory Affairs, at [sreboli@npga.org](mailto:sreboli@npga.org).





**SAVE THE DATE!**

# **2021 APGA/LPGA SUMMER CONVENTION**

**AT THE HILTON HOTEL IN PENSACOLA BEACH, FL**

**SUN, JUNE 27TH • WED, JUNE 30TH**



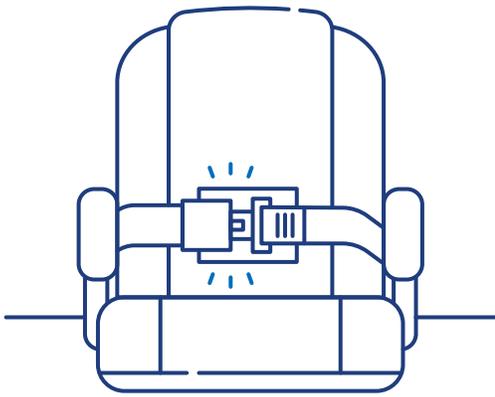
**Alabama  
Propane  
Gas  
Association**

# PRACTICE FORKLIFT SAFETY



# JOB #1: STAYING SAFE

FOLLOW THESE TIPS TO PROTECT YOUR CREW AND YOURSELF

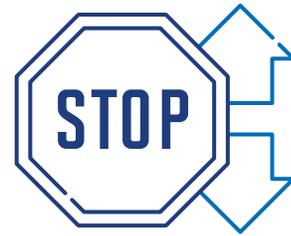


## BUCKLE UP



## INSPECT

PROPANE CYLINDERS  
PRIOR TO OPERATION



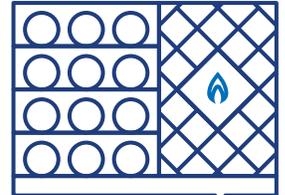
STOP THE FORKLIFT  
BEFORE RAISING OR  
LOWERING FORKS

SET PARKING BRAKE

LOWER FORKS

SET CONTROLS  
TO NEUTRAL  
WHEN FINISHED

STORE PROPANE  
CYLINDERS IN A  
**SECURE  
RACK**

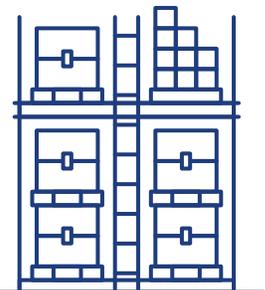


## CLOSE SERVICE VALVES

ON PROPANE CYLINDERS  
WHEN NOT IN USE

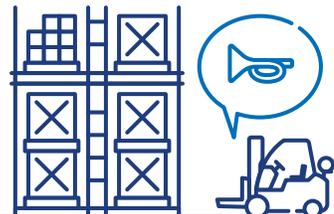


KEEP LOADS  
**WITHIN THE  
WEIGHT  
CAPACITY**  
OF THE FORKLIFT



## USE CAUTION

ON GRADES OR RAMPS



SLOW DOWN AND  
SOUND THE HORN  
AT LOCATIONS  
WHERE VISION  
IS OBSTRUCTED

ENSURE THE  
PRESSURE RELIEF  
VALVE COMPONENTS  
ON CYLINDERS  
ARE SECURE AND  
POINTING AWAY FROM  
THE LOCATING PIN